



COVID-19 Testing Results Notification

- Your results will be available within 24-72 hours if testing is done at the PDH lab. Results will be available in 4-5 days if sent to an outside lab.
- You may access your results from your HealtheLife patient portal. The results will post on your patient portal as soon as they are complete. Please go into the portal and look under the lab section. The initial screen does not accurately reflect your COVID-19 test result status for 72 hours after the result is available.
- You will NOT be notified of a NEGATIVE result although it will be available in your patient portal.
- If your test has been ordered by the Plumas County Public Health Department, they will notify you of a POSITIVE result. This applies to:
 - Testing due to exposure
 - Mass Testing
- If your test has been ordered by a Plumas District Hospital provider, we will notify you of a POSITIVE result. This applies to
 - Testing ordered by your primary care provider.
 - Testing after being triaged by a Registered Nurse.
- You will receive your result as soon as it are posted through the patient portal and if positive you will also receive notification from the ordering provider. We are required to report all positive results to the Health Department and if positive they will also be contacting you for follow up.
- If you are unable to access your results on the HealtheLife patient portal after 72 hours, please call to check on your results:
 - Plumas County Public Health Department at 530-283-6330 or
 - Plumas District Hospital, Health Information Management at 530-283-7122