



1065 Bucks Lake Road, Quincy, CA 95971 530-283-2121

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## ***FOR IMMEDIATE RELEASE***

### **BILLING SYSTEM ANOMALY CORRECTED**

**QUINCY, CA, October 9, 2009** – Representatives with Plumas District Hospital's software company have identified the issue which caused random billing statements to be omitted during our monthly statement printing process. Procedures have been implemented to prevent this type of occurrence in the future.

Accounts affected by the anomaly have not been sent to collections, although many patients have been contacted by one of our partner billing-agencies. Patients are encouraged to work directly with these agencies. Partner billing-agencies can provide itemized statements and necessary other assistance.

Plumas District Hospital would like to apologize for any inconvenience this may have caused. If you have any further questions about your account balance you may contact the Patient Financial Services department at 283-7997.